498 Cowbridge Road East, Victoria Park, Cardiff CF5 1BL

> Tel: 029 2055 3056 Fax: 029 2056 5761



property sales lettings property management

COMPLAINTS PRODEURE

Thankyou for visiting our website and hope you enjoyed the experience.

However, if there are any points that you are unhappy with concerning our website, showroom or service offered and indeed have cause to complain about us, please write or contact us at the above address where we will respond to your request within 48 hours.

We would point out that we are members of the following organisations.

Rent Smart Wales # LR- 95122-51925

National Approved Lettings Service (Incorporating SafeAgent)

The Property Ombudsman D11118

The Deposit Protection Service 1608424